

Section Two: Participant Manual





Doggy Day Out Manual

WELCOME!

First and foremost, THANK YOU for gifting your time to our shelter dogs! By taking them out for just a few hours a day, our temporary residents can exert pent up energy as well as be mentally stimulated to new experiences and people! As a result of a Doggy Day Out, our dogs are less anxious or exuberant when they meet potential adopters, and they gain useful life skills that they wouldn't get from just sitting and waiting in the shelter. Another added bonus is that people who are not likely to come into shelters are still able to see our available animals!

Important Phone Numbers and Contacts

SafeHaven Humane Society: 541-928-2789

For general question/info/non-emergencies:

info@safehavenhumane.com

Primary Contact

Contact Name: Tiffany Amber Ono Community Resource Specialist

Phone Number: 541-928-2789 ext 123
Email: programs@safehavenhumane.com

Avail: Tuesday-Saturday 9am-5pm

Other Contacts

Contact Name: Steph Lesire

Admissions Manager

Phone Number: 541-928-2789 ext 121 Email: Steph@safehavenhumane.com

Avail: Monday-Friday 9am-5pm

Contact Name: Courtney & Laethym

Foster Care Coordinators

Phone Number: 541-928-2789 ext 106 Email: fostercare@safehavenhumane.com

Avail: Saturday-Monday 9am-5pm

In case of an emergency

Please call 541-928-2789 and return the dog immediately.

All visits to the emergency clinic must be approved in advance

Rivers Edge Pet Medical Center 601 Hickory St NW Albany, OR 97321 (541) 924-1700

Emergencies that require immediate attention:

- Sudden or blowout diarrhea where dog has no control at all.
- Temperatures over 104 degrees
- Extreme dehydration If you pinch the skin and the skin remains tented for 5 seconds. (The eyes may appear to be sunken in. The gums will feel dry or tacky.)
- Excessive vomiting or vomiting blood or green or yellow bile
- Vomiting combined with diarrhea and lethargy.
- Difficulty breathing or very shallow or labored breathing.
- Extreme lethargy dog is barely moving or not moving at all.
- Swelling of the face or eyes
- Prolapsed rectum
- Ingestion of something toxic
- Swollen or broken limbs
- Seizures
- Uncontrolled bleeding
- Sudden disorientation or incoordination
- Anything else that makes you think that your dog is in pain or in danger of passing away.

Non-emergency concerns can be noted at the time of drop off

Before You Pick Up Your Dog

- 1. Be prepared for anything. Remember, we don't know what many of these dogs have been through. We don't know their past, we don't know how they have been treated, we don't know how their living situation once was, and most importantly, we don't know their true personality. All we do know is what we see here at our facility and what little (if any) information her previous caretaker provided. We try our very best to match you with a dog that we think will do well with you, but your dog may have a very different personality once they are comfortable.
- 2. Remember that the dog must always be in control of an adult over the age of 18. While we welcome family outings, the leash must always be held by an adult and dogs and children should never be left unsupervised.
- 3. Ready your car with the appropriate amount of space for the dog. Depending on the dog, you may need enough space for a size appropriate crate, a friend to help contain the dog to the back seat, or a barrier to avoid the dog from getting to the driver and passenger seat.
- 4. Please plan to leave your own dog at home! The goal of our day trips is to give the dog a break from the shelter and some one-on-one time with humans. Although most of our shelter dogs do well with other dogs and enjoy doggie playtime, we prefer these field trips to be geared towards interacting with humans and not with other dogs. Maintain a twenty-foot distance from other dogs while out in public. SafeHaven Humane Society is not liable for the treatment or cost of vet bills incurred for your own pets at your private veterinarian.
- 5. If you plan to take your dog home, please check your fence line and property for holes, loose planks, poisonous plants, foxtails, and dangerous household items. Even if you have/had a dog that has never gotten loose, please don't assume that your property is secure. We don't know the history of most of the dogs we place and many of them were strays.

SafeHaven Humane Society will provide you with a leash, collar, ID tag, doggy seat belt, poop bags, water bottle, water bowl, crate if needed, and some doggy business cards!

IF YOUR DOG GETS LOOSE:

Sometimes despite our best intentions, a dog will get loose. Please try not to panic. If you can see the dog, try calling them. Some of our more social guests may come right to you, but very often even social dogs get frightened once they get loose. You may be more successful calling them to get their attention and then walking in the opposite direction, kneeling and digging in the dirt like you've just found something extremely interesting. Reaching for a scared dog will often cause them to bolt and can also result in a bite, so please use caution and only reach for the dog if you feel you can safely do so. If the dog is in an area that is secure but is so scared that they are growling at you, please call us so that we can help! If the dog is already in a flat out run and is panicked, they may not respond to you at all. Please try following them from a distance so that you can see the direction they are going and hopefully catch up to them once they have slowed down. If they enter a yard, garage, etc., please secure the area to make sure they can't bolt again before attempting to lure them to you. We understand that every circumstance is different and that luring your dog to you may not be possible, please call us if this is the case!

IF A BITE OCCURS:

If the dog bites anyone (you included) we need to know right away. If the dog bites a stranger, please take all their information so that we can contact them to fill out the appropriate paperwork. We will need you to document what happened and the location and severity of the wound. We are required by law to report any bites that break skin to the appropriate animal control agency. We will also need to follow state laws for quarantine. A bite is not an automatic reason for euthanasia, so please do not hesitate to report it. If you are seeing any signs of aggression, even if it is very minor, please contact your coordinator immediately.

IF SOMEONE IS INTERESTED IN ADOPTING

If you encounter someone who is interested in adopting your dog, please give them the dog's business card so that they may follow up with them. You can also direct them to your coordinator. In general, the adoption fee for adult dogs' ranges from \$115-400 and includes spay/neutering, a microchip, flea control, dewormer, and standard vaccines. Most of our adoptions occur because of the dogs being seen on our website. It is very important that we have adorable photos, and if possible, a great video of your dog. Please share these at marketing@safehavenhumane.com . We need your help to make sure your dog is seen as much as possible!

AS A PARTICIPANT, YOU MUST AGREE TO

- Always have the dog under YOUR supervision.
- Never leave children unattended with any dog
- Never allow a child under eighteen to hold the leash or be in physical control of the dog.
- Inform us if the dog bites anyone (you included) right away.
- Maintain a twenty-foot distance from other dogs while walking or in public no dog-to-dog intros.
- Keep the dog on leash unless confined in your home/back yard.
- Do not take the dog to off-leash dog areas, dog parks, <u>or do dog</u> <u>introductions while on your trip.</u>
- Pick up and return the dog at the agreed upon times.
- Transport the dog in a safe manner by either being in a crate or safely restrained in a back seat.
- Keep the dog offsite (aka do not walk it around SafeHaven property)
- Report any behavior or medical concerns to your coordinator.
- Keep the dog safe by providing adequate rest, shade, shelter and water.
- Utilize only positive reinforcement training (do not verbally or physically punish the dog)
- Always have a cell phone with you that can be used to contact you.
- Present the dog in a positive way to potential adopters and members of the public

Woo-Hoo! Doggy Day Out!

We love to see and hear about your adventures today and pictures of your day can help them find an awesome forever home.

If you post pics on social, please tag us:
Facebook: SafeHaven Humane Society
Instagram: @safehavenhumanesociety32220
Tik Tok: @safehavenhumane
Use the hashtag #doggydayout

We re-post!
You can also send photos to
Programs@safehavenhumane.com